

ServLift

A Brand of Bsite Elevator

# DUMBWAITER

Purely Devoted to  
Service Lifts



Window-type



Floor-type



Spare Parts

ServLift

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Made in China



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**Purely Devoted to  
Dumbwaiters**

# About us

## Purely Devoted to Dumbwaiters

We are a professional integrated industry and trade enterprise specializing in the R&D, production, sales and full-cycle services of dumbwaiter elevators, as well as the sales of matching dumbwaiter elevator parts.

Our company is located in Wujiang District, Suzhou, Jiangsu Province, China, the core area of the Yangtze River Delta Elevator Industrial Cluster, the largest elevator manufacturing base in China and even worldwide. All top 10 global elevator brands have manufacturing bases in the Yangtze River Delta, with 7 headquartered here. According to official Chinese registration statistics, this industrial cluster gathers nearly 200 original elevator OEM manufacturers and more than 4,000 parts suppliers. Its annual elevator output accounts for 65% of China's total output and 45% of the global total output, forming the world's largest mature elevator industrial ecosystem with a complete industrial chain, sufficient supporting resources and strict quality control system.

As a formal member of this top industrial cluster, we own a standardized independent production factory, focusing on the design, assembly, mass production and factory direct sales of high-quality stainless steel dumbwaiter elevators. All dumbwaiter elevators are independently manufactured in our own factory. We implement strict full-process quality control from raw material incoming inspection and parts selection to finished product delivery. Our products feature stable and reliable operation, food-grade safety materials for catering use, and CE export certification.

Meanwhile, relying on the superior industrial supply chain advantages of the Yangtze River Delta, we sell a full range of dumbwaiter elevators and branded dumbwaiter elevator parts, cooperating with major mainstream elevator component brands. Even rare and scarce parts can be prepared within 2 hours. We provide one-stop supply of complete accessories including elevator controllers, door operators, button panels, light curtains, motors, guide rails and all kinds of wearable spare parts.

We adhere to the factory direct supply model, eliminate middleman markups, and deliver cost-effective products to global customers. We provide professional pre-sales scheme design, installation guidance, after-sales maintenance & repair and long-term technical support. Our products include catering dumbwaiters and various small material elevators, widely applied to hotels, restaurants, canteens, commercial buildings, office buildings and other scenarios. They can efficiently deliver catering food and supplies, as well as meet the vertical transportation needs of all kinds of small materials.

We are committed to becoming your reliable long-term partner for integrated dumbwaiter elevator solutions and one-stop elevator parts supply.

# Core Advantages

As a member of China's national-level elevator industrial base, we are one of the few manufacturers that specialize exclusively in dumbwaiter elevator production. We summarize our strengths into four core advantages.



Our geographical location endows us with unique natural advantages. Our company is situated in Wujiang District, Suzhou City, Jiangsu Province, China. Located in the core area of the Yangtze River Delta Elevator Industrial Cluster, this region is the largest elevator manufacturing base in China and across the globe, and Wujiang District stands at the very center of this industrial cluster.

According to official Chinese data in 2026, the cluster gathers nearly 200 complete elevator OEM manufacturers and around 1,000 elevator component suppliers, which delivers a reliable, safe and high-quality supply chain guarantee.

The Yangtze River Delta in China has the most advanced logistics system nationwide and worldwide. As a core domestic elevator industrial cluster base, it enjoys convenient transportation and efficient global shipment. Our efficient, stable and reliable supply chain not only guarantees product quality and safety, but also brings remarkable cost advantages.

Among these nearly 200 manufacturers, we are one of the rare factories specialized exclusively in dumbwaiter elevators. We provide direct factory supply without middleman markups.



First, product positioning: Amid the highly competitive Yangtze River Delta elevator industrial base, we focus entirely on dumbwaiter elevators. We concentrate all our efforts on dumbwaiter production and strive to deliver top-quality dumbwaiter elevators.

Second, global development experience: We entered the global market in 2022. In just a few years, our products have been exported to the EU, Southeast Asia, the Middle East, Australia, Mexico and other regions, with customers across four continents.

Third, integrated industry & trade model: Our factory production + trading operation model enables us to achieve a win-win balance between efficiency and quality when entering the global market.

ABOUT US

Fourth, superior supply chain cost advantage: Supported by the powerful elevator industrial base and global logistics hub, our overall supply costs are greatly reduced, allowing us to invest more resources into product quality and improvement.



First, full-process internal control: As an integrated industry and trade enterprise, we conduct independent supervision over the entire production and assembly process, achieving excellent control over product quality and delivery timelines.

Second, high-quality supply chain resources: The Yangtze River Delta accounts for 65% of China's elevator output and 45% of the world's total elevator output. Almost all world-renowned elevator brands and elevator component brands are gathered in this region. During dumbwaiter elevator production and assembly, we strictly select parts and adopt the best and most suitable components in the same price range.

Third, professional technical team: All top 10 global elevator brands have manufacturing bases in the Yangtze River Delta, with 7 headquartered here. Our engineers have rich working experience in major elevator manufacturers and component suppliers. Following the standards of top elevator enterprises, we guarantee product quality in technology development and quality control.

Fourth, premium materials & safety configuration: For dumbwaiter elevators and small cargo elevators, we select optimal materials. For hotel applications, we adopt food-grade 304 stainless steel car cabins. Our products hold EU CE certification, undergo strict factory inspection, feature silent & stable operation, multiple anti-fall safety protections, long service life, easy cleaning and compliance with hygiene standards. Our products pass multiple factory inspections, meet international CE safety standards, adopt high-quality stainless steel structures, deliver stable operation, low failure rate and extended service life.



We provide one-stop customized solutions, professional installation technical guidance, long-term warranty after-sales service, original spare parts supply, as well as global responsive technical support and maintenance services.

Serving the global market, we adapt to customers in different time zones. We offer 24-hour service during working days (UTC+8) and 12-hour service on weekends, ensuring customers worldwide can solve problems in the shortest possible time.

We support multi-currency payment including USD, EUR, GBP and RMB to facilitate international transactions.

> Pre-sales: We support factory audit on-site and video factory audit.

> In-sales: We support on-site inspection, video inspection and online logistics tracking.

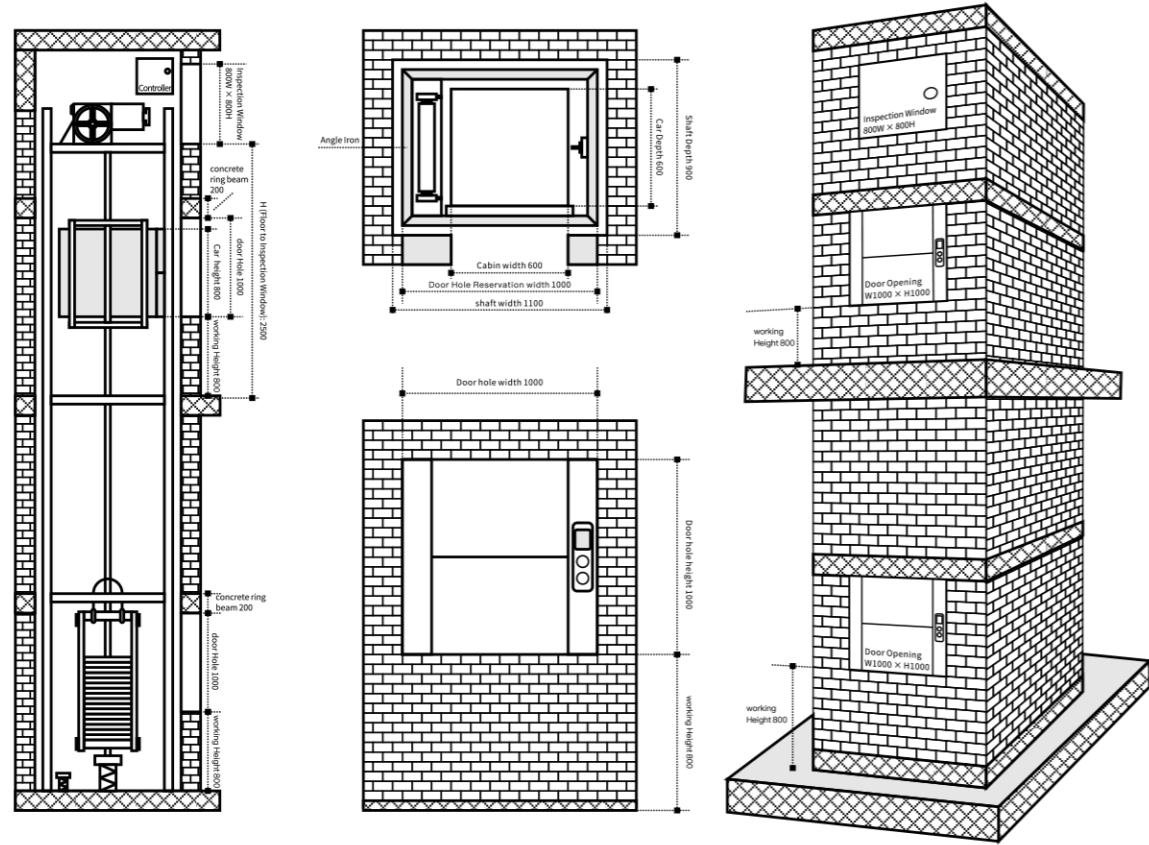
> After-sales: We provide installation technical guidance, spare parts warranty and other services.

Since 2022, we have served customers from the EU, Southeast Asia, the Middle East, Australia, Mexico and other regions, covering four continents worldwide.

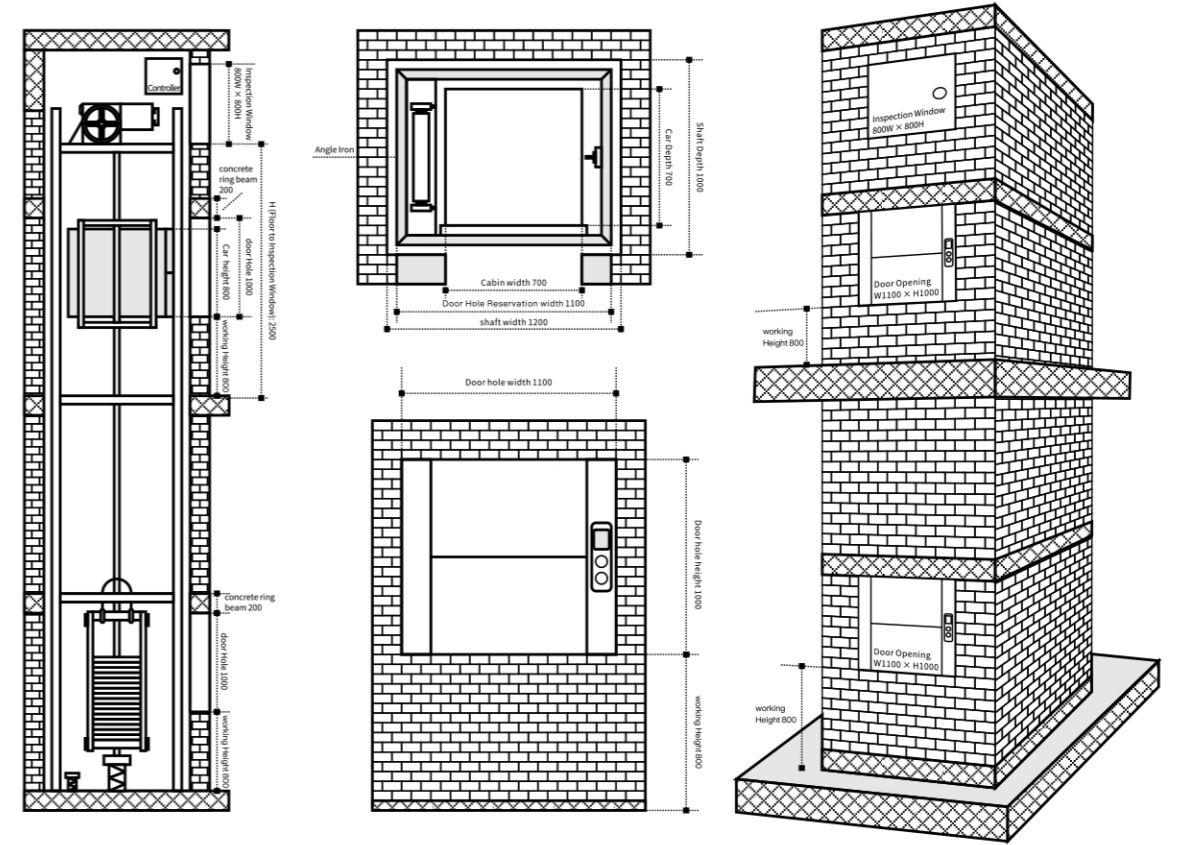
## Dumbwaiters

Model	Car Size (L×W×H,cm)	Door Hole (L×W,cm)	Hoistway (W×D,cm)	Power (kW)	Rated Load (kg)	Remarks
SC-A001	60X60X80	100X100	110X90	0.75	100	Side counterweight, 3-rail structure: window-type (≤120cm, height 70/80cm from floor) & floor-type (≥120cm); inspection opening size is 80×80cm for all models, with its height approx. 250cm from floor.
SC-A002	60X70X80	100X100	110X100	0.75	100	
SC-A003	70X70X80	110X100	120X100	0.75	100	
SC-A004	80X80X80	120X100	130X110	0.75	100	
SC-A005	80X80X100	120X120	130X110	1.1	200	
SC-A006	80X80X120	120X140	130X110	1.1	200	
SC-A007	80X100X120	120X140	130X130	1.1	200	
SC-A008	100X100X120	140X140	150X130	1.5	250	
RC-B001	60X60X80	90X100	100X105	0.75	100	Rear counterweight, 4-rail structure: window-type (≤120cm, height 70/80cm from floor) & floor-type (≥120cm); inspection opening size is 80×80cm for all models, with its height approx. 250cm from floor.
RC-B002	60X70X80	90X100	100X115	0.75	100	
RC-B003	70X70X80	100X100	110X115	0.75	100	
RC-B004	80X80X80	110X100	120X125	0.75	100	
RC-B005	80X80X100	110X120	120X125	1.1	200	
RC-B006	80X80X120	110X140	120X125	1.1	200	
RC-B007	80X100X120	110X140	120X145	1.1	200	
RC-B008	100X100X120	130X140	140X145	1.5	250	

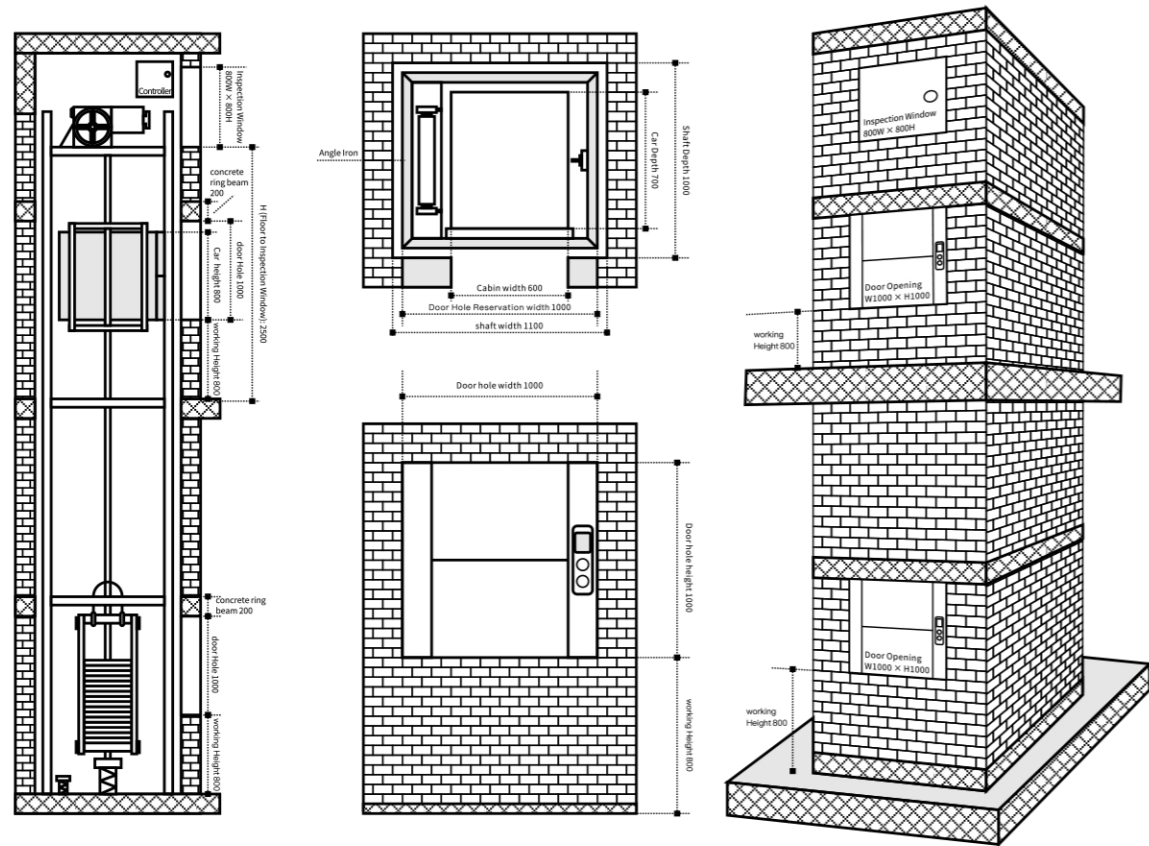
If no suitable model or dimension is available, please feel free to contact us; customization is supported. For detailed information of the above models, please refer to the corresponding drawings at the back of this manual.



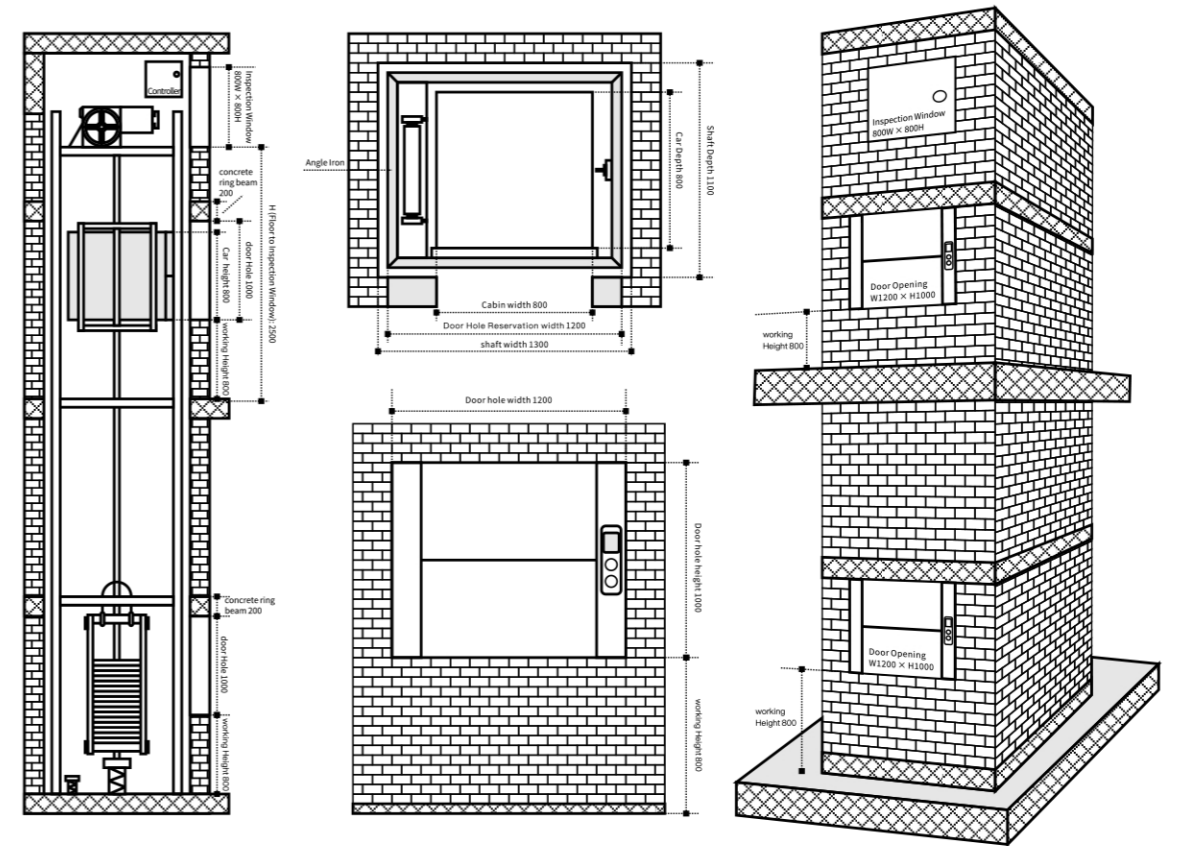
Model:SC-A001 Car Size:L60×W60×H80



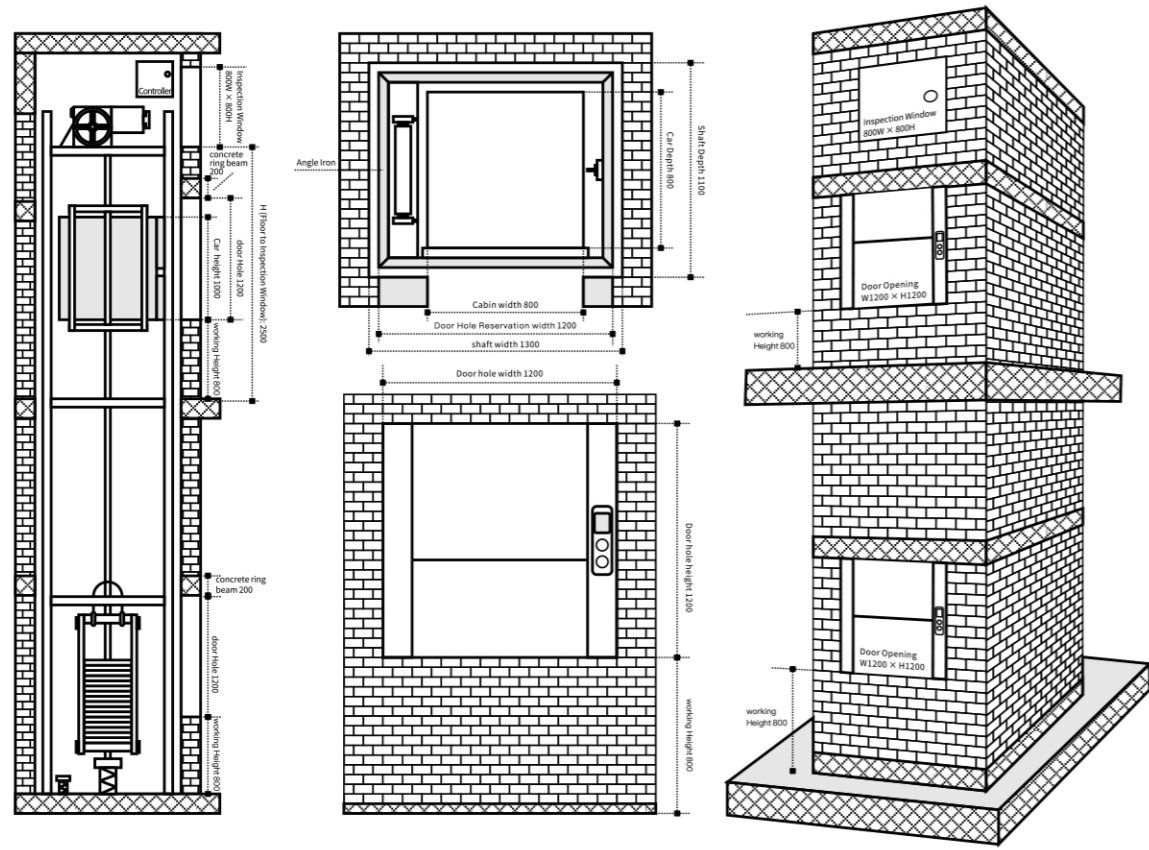
Model:SC-A003 Car Size:L70×W70×H80



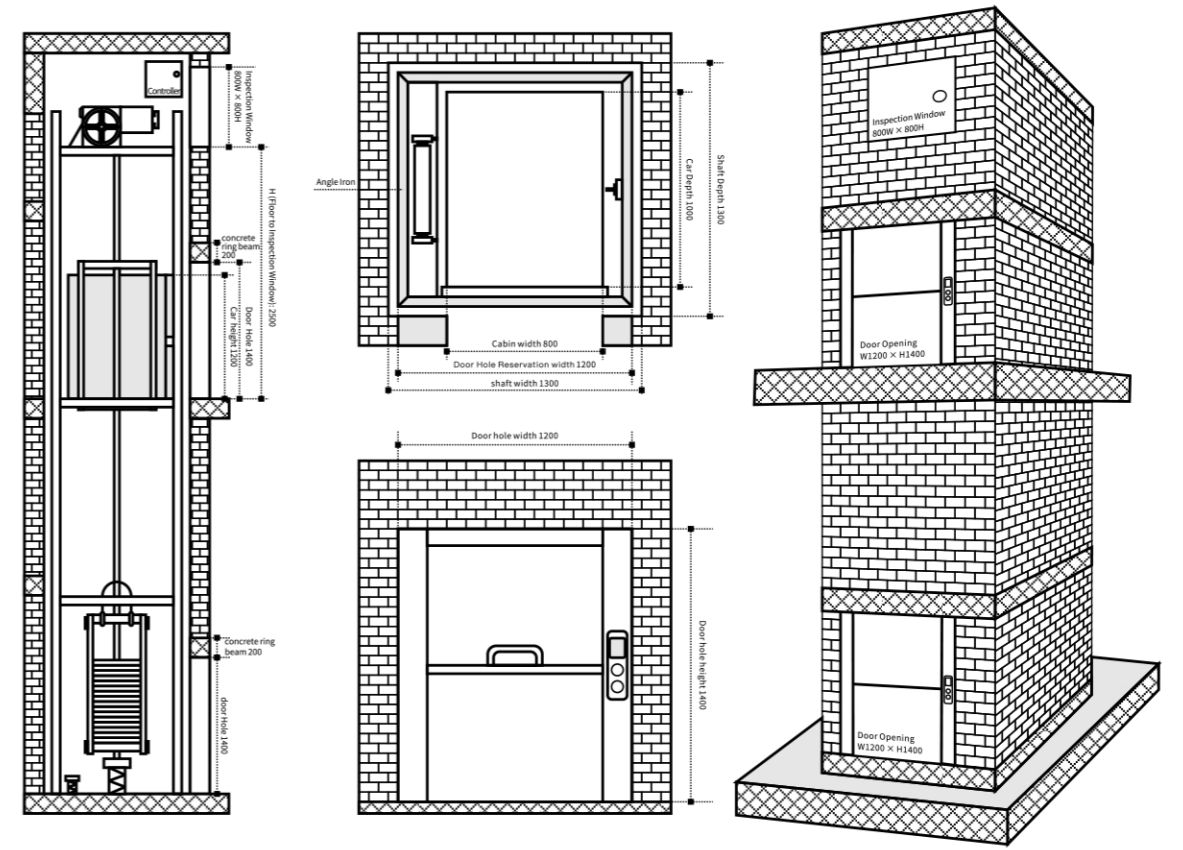
Model:SC-A002 Car Size:L60×W70×H80



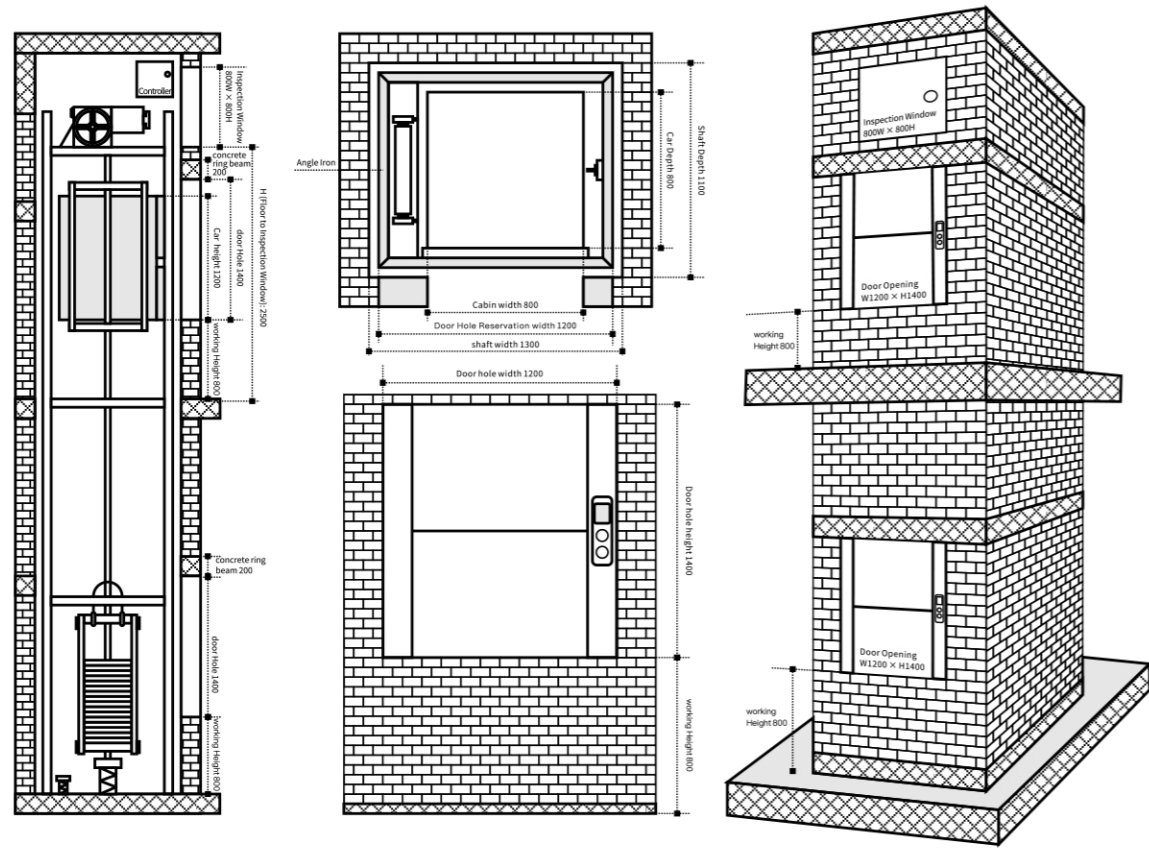
Model:SC-A004 Car Size:L80×W80×H80



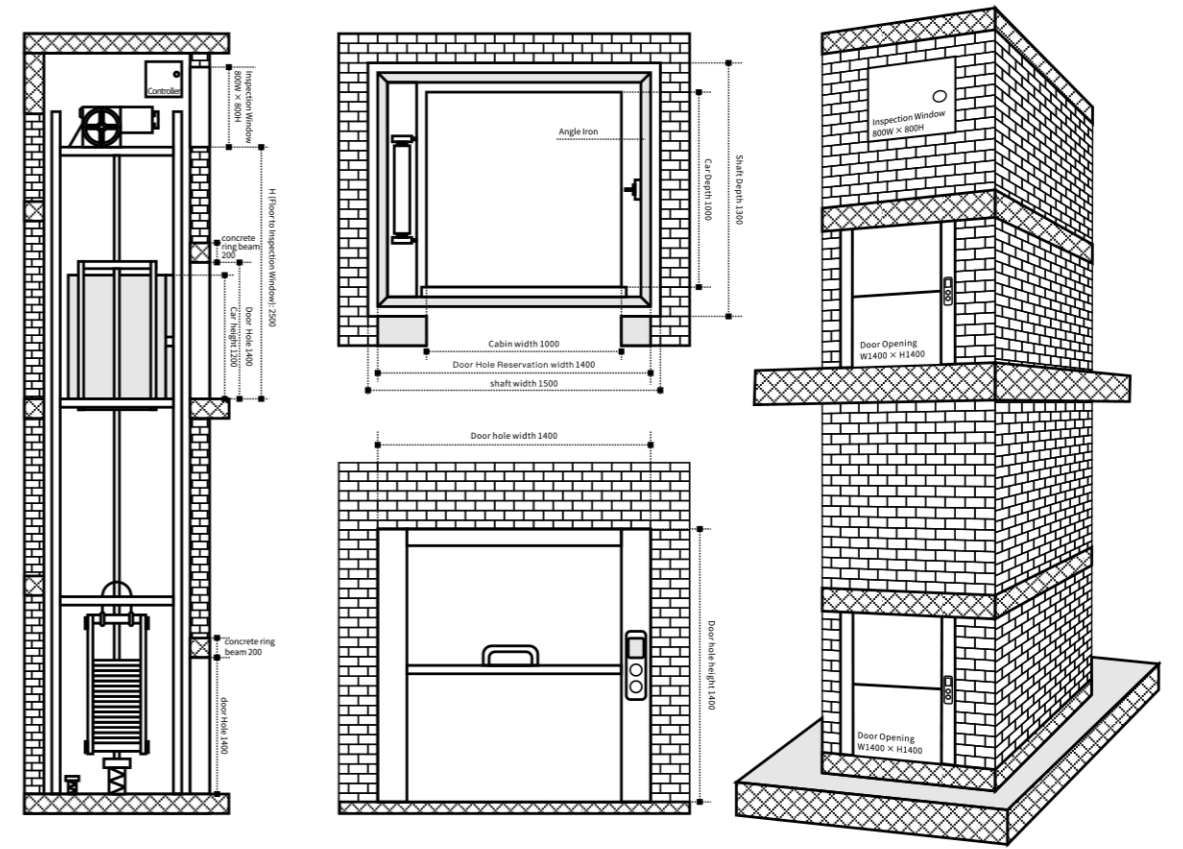
Model:SC-A005 Car Size:L80×W80×H100



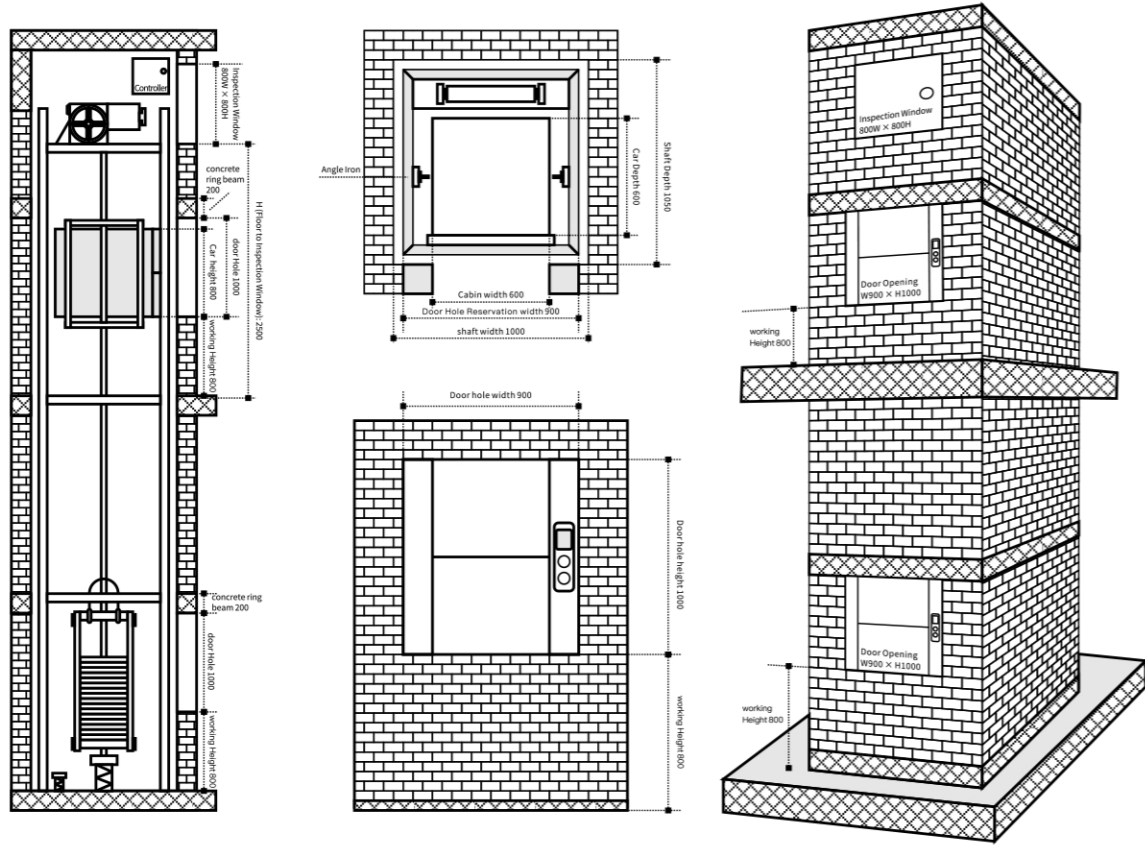
Model:SC-A007 Car Size:L80×W100×H120



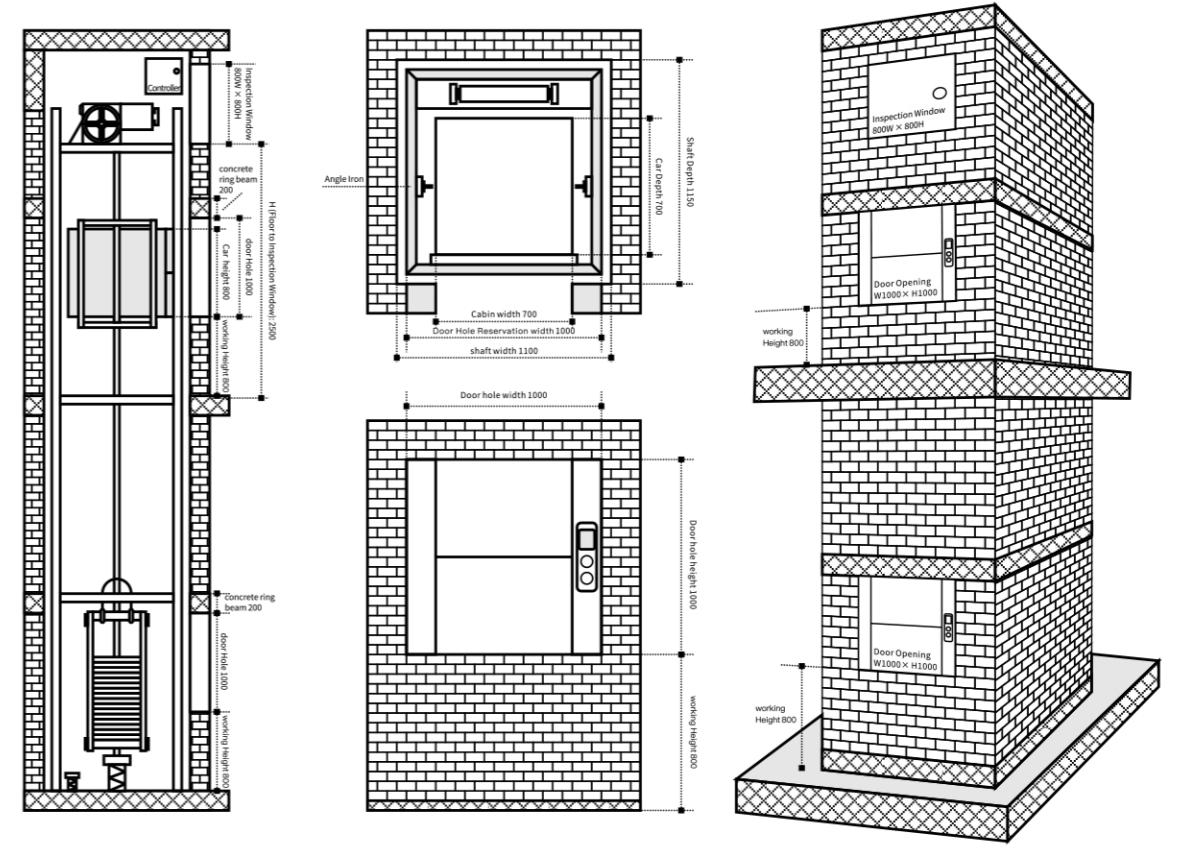
Model:SC-A006 Car Size:L80×W80×H120



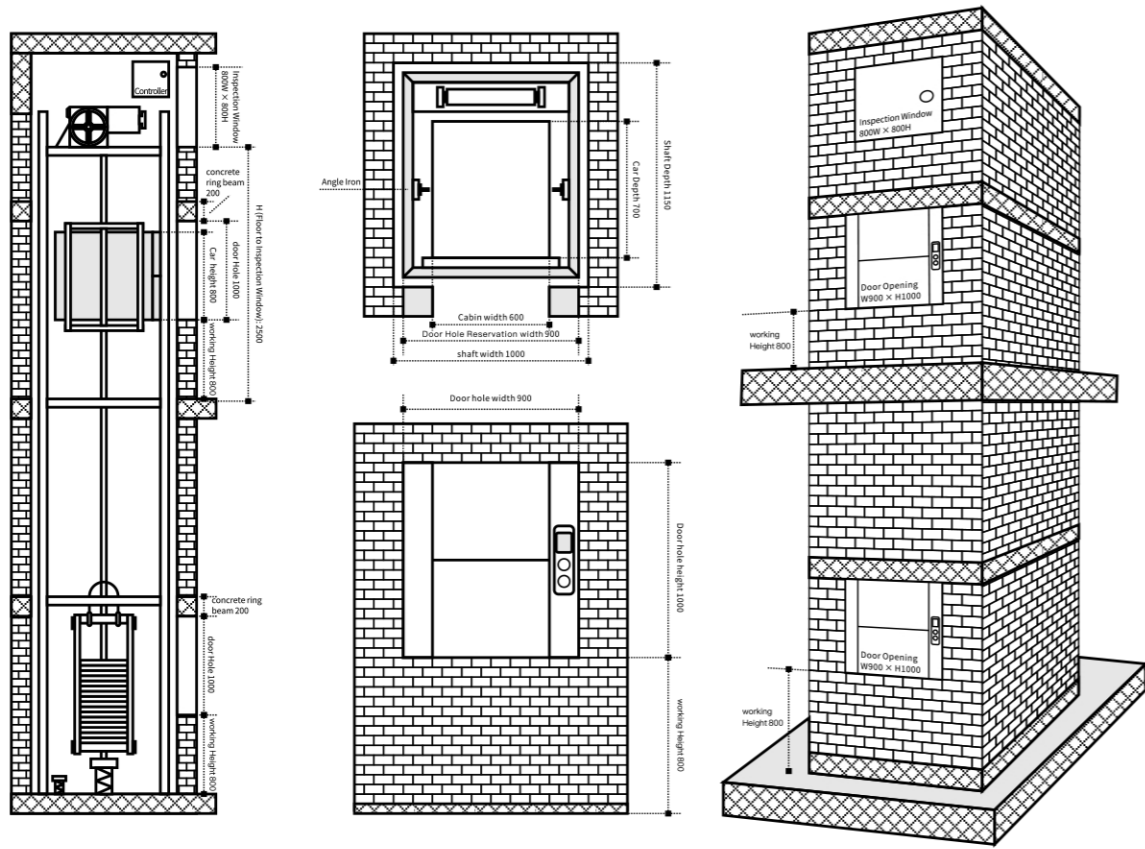
Model:SC-A008 Car Size:L100×W100×H120



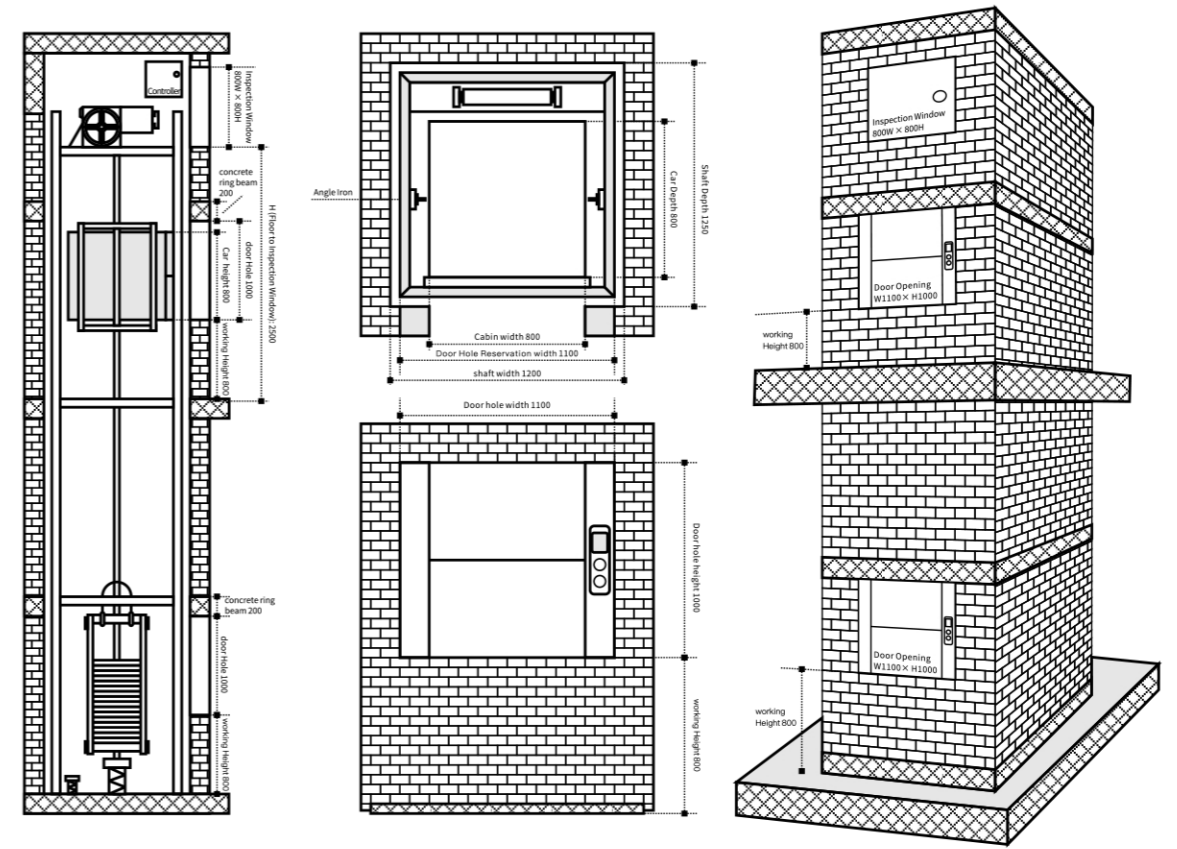
Model:RC-B001 Car Size:L60×W60×H80



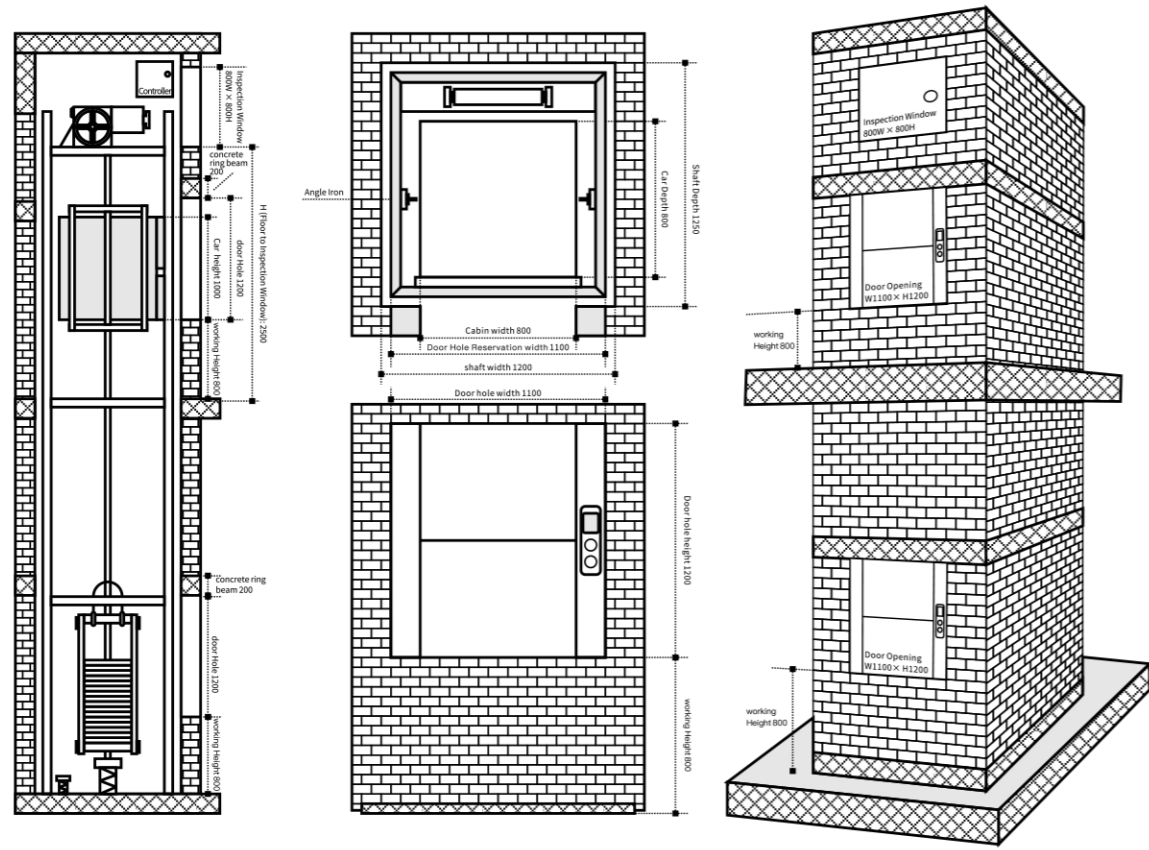
Model:RC-B003 Car Size:L70×W70×H80



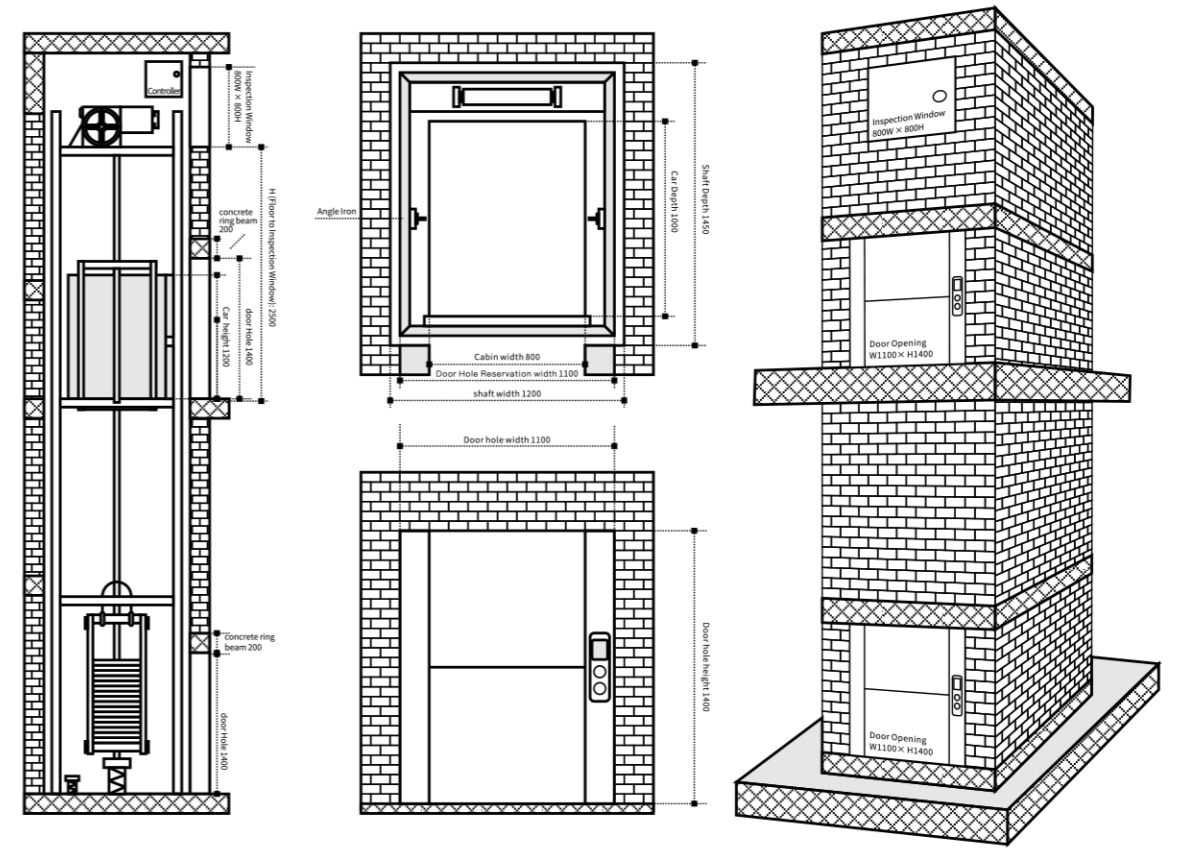
Model:RC-B002 Car Size:L60×W70×H80



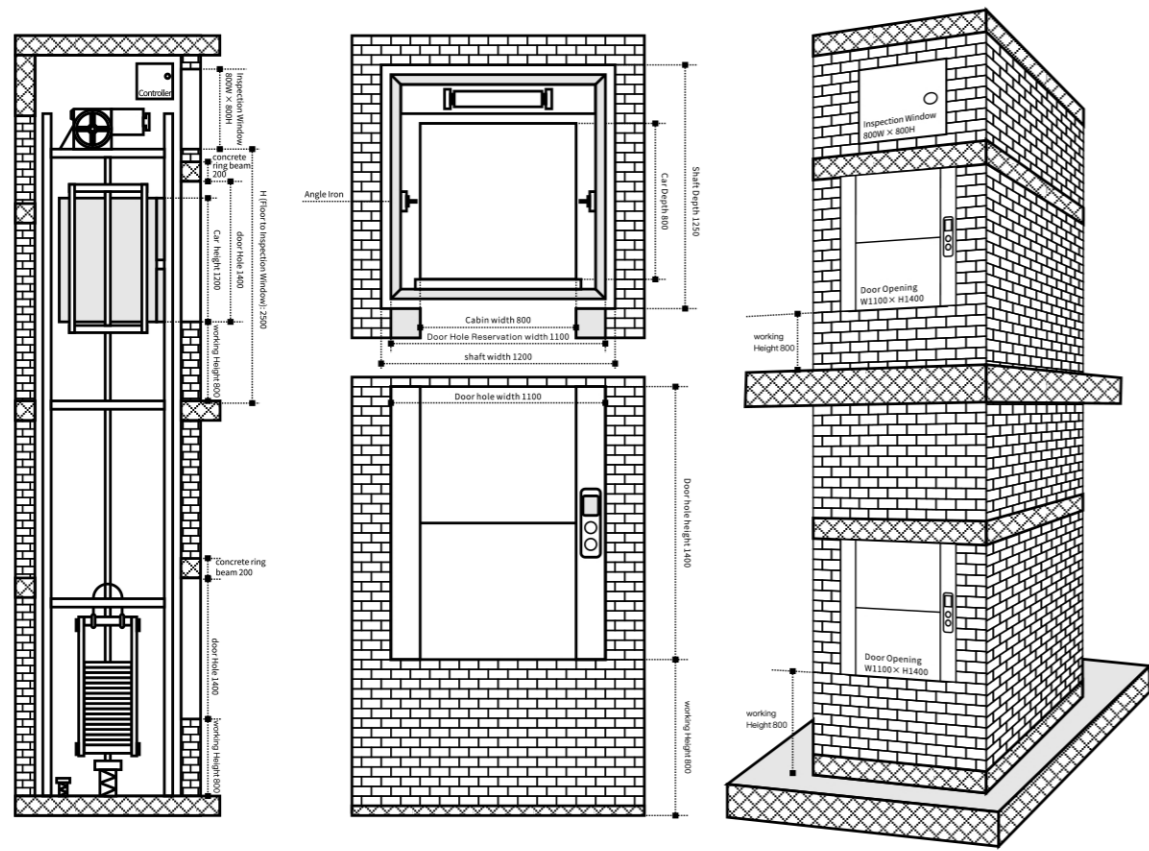
Model:RC-B004 Car Size:L80×W80×H80



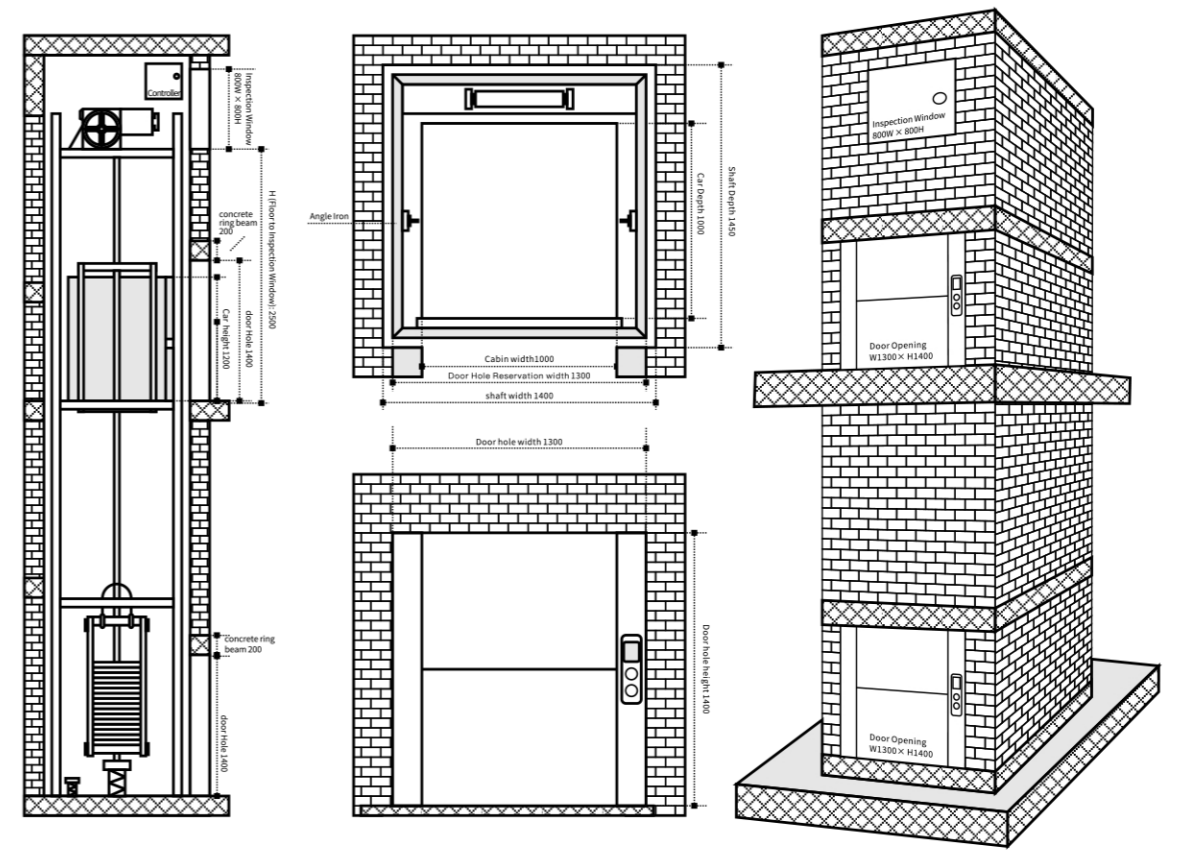
Model:RC-B005 Car Size:L80×W80×H100



Model:RC-B007 Car Size:L80×W100×H120



Model:RC-B006 Car Size:L80×W80×H120

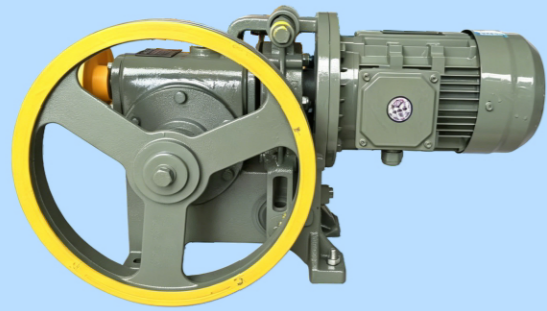


Model:RC-B008 Car Size:L100×W100×H120

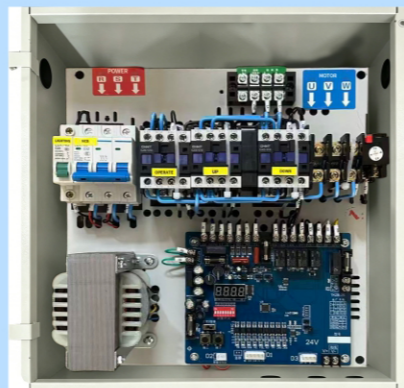
# Spare parts

We offer a wide range of accessories. Only our best-selling items are listed here. For specifications and a full list of other accessories, please contact us for details or check our website for self-service inquiries.

## Dumbwaiter Traction Machine



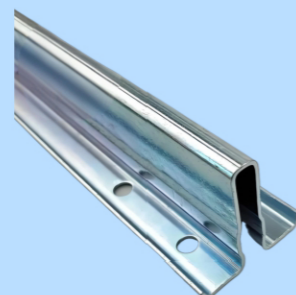
## Dumbwaiter VFD Control System



## Hall Call Panel

## Guide Rail

## Other Parts



● ● ●  
Not an exhaustive list  
More detailed accessories  
Contact us or visit our website

# Production & QC

## 1. Location & Production Capacity



I. Located in the core area of the Yangtze River Delta elevator industrial cluster, we are a professional dumbwaiter elevator manufacturer.

II. Equipped with standardized workshops, independent assembly lines and professional testing equipment.

III. Integrated one-stop production: independent design, parts selection, finished-product assembly, performance debugging and factory inspection.

## 2. Supply Chain & Quality Control



I. Supported by top-tier global elevator supply chain, we strictly select high-quality original parts from mainstream brands.

II. Whole-process production controlled by in-house technical team with experience in large elevator enterprises.

III. Strict implementation of incoming material inspection, in-process patrol inspection and finished-product full inspection.

## 3. Product Safety & Quality Standards



I. Premium stainless steel structure, stable silent operating system and multiple safety protection devices.

II. Full pre-delivery tests including safety, load-bearing, operation and anti-fall protection.

III. Compliant with EU CE international safety standards, featuring stable performance, low failure rate and long service life.

## 4. Capacity Assurance & Global Sales Experience



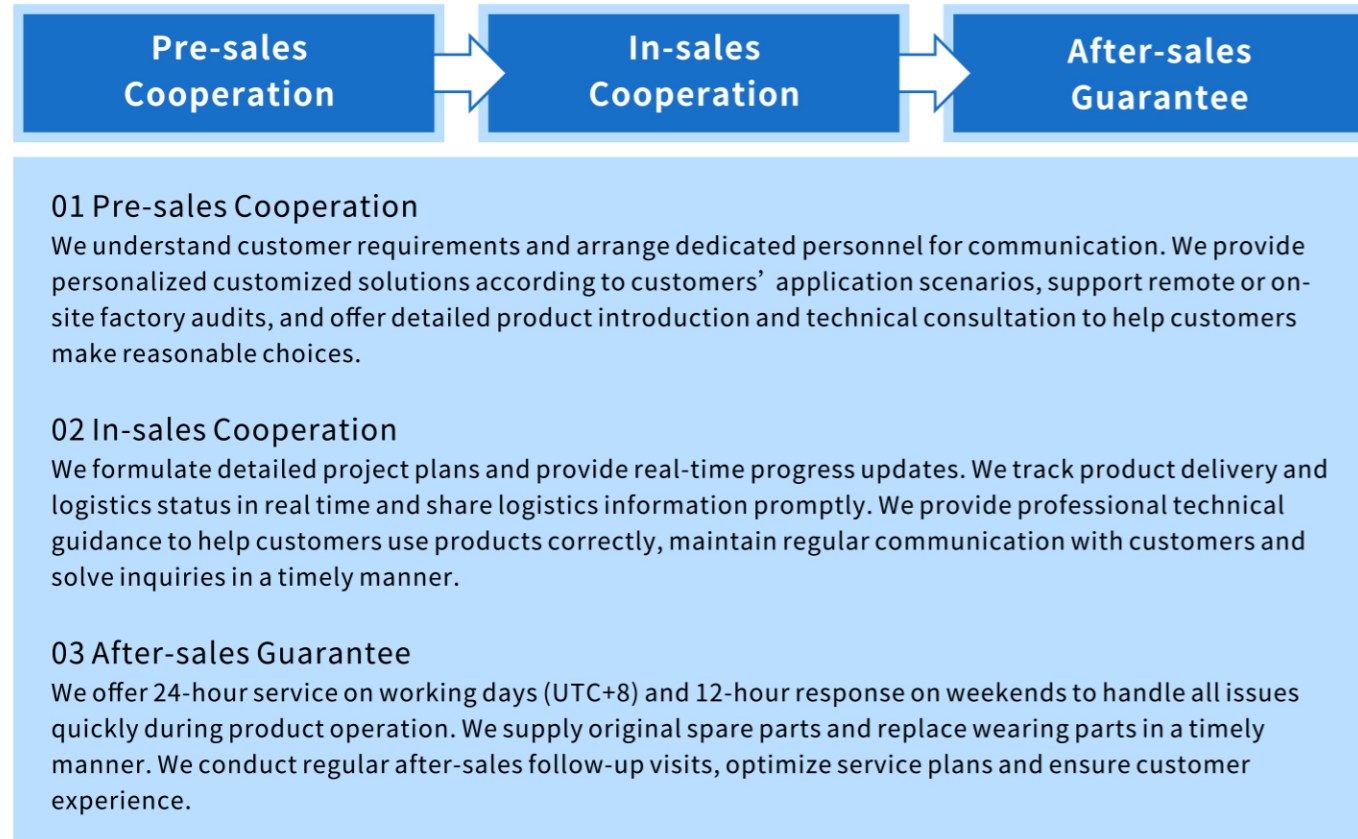
I. Standardized production management, mature assembly technology and strict whole-process quality control system.

II. Stable production capacity to deliver consistent high-quality products for global customers.

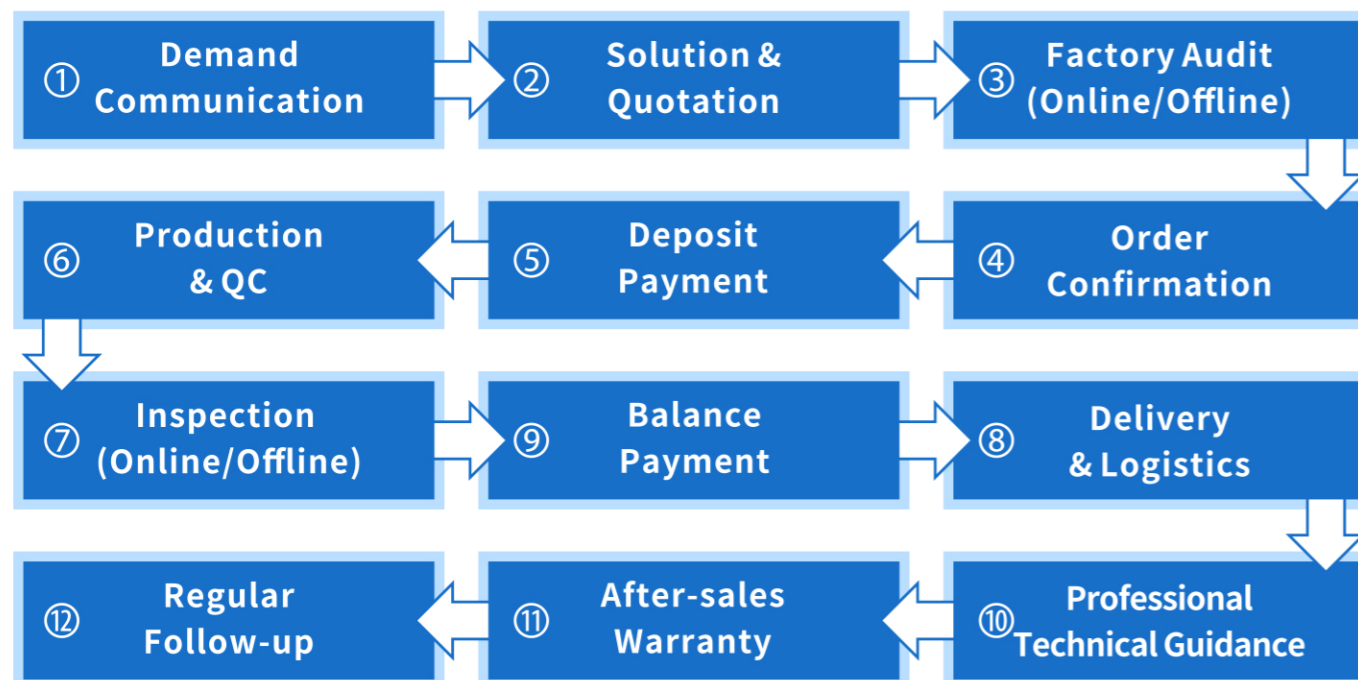
III. Years of global sales experience with mature overseas market service capabilities.

# Service Support Full Cooperation Process

We provide one-stop full cooperation support for global customers, including free pre-sales and after-sales consultation, customized solutions, professional guidance, after-sales guarantee and all-round services to help us establish long-term cooperative partnerships. Details are as follows:



## Cooperation Flow



# Network & Cases

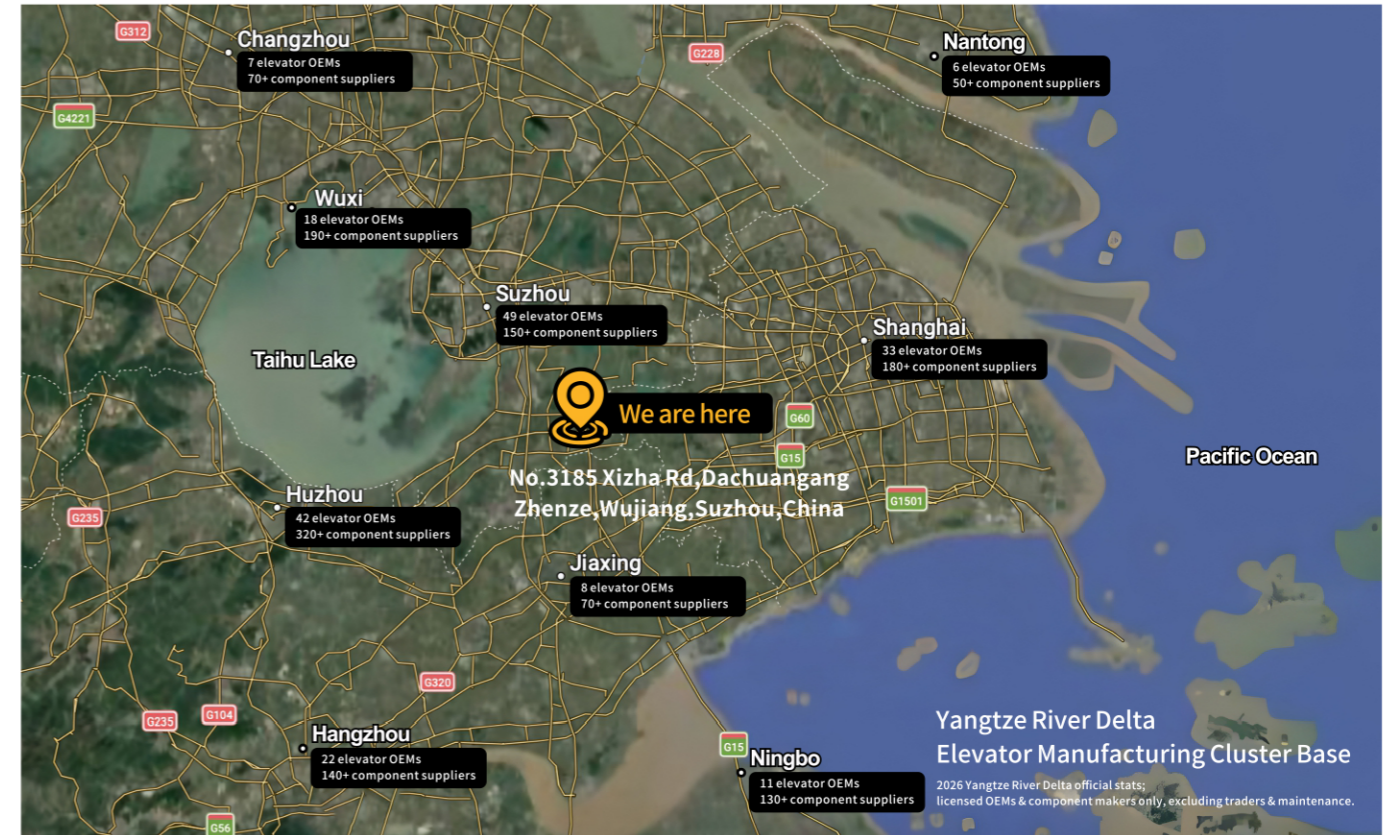


 <b>Restaurants</b> Thailand, Bangladesh, Nigeria ...	 <b>Hotels</b> Bangladesh, Mexico, France ...	 <b>Libraries</b> Germany, South Africa, Australia ...
 <b>Hospitals</b> New Zealand, Dubai, South Africa ...	 <b>Factories</b> China, Mexico, Germany ...	 <b>Laboratories</b> Brazil, Germany, North America ...
 <b>Schools</b> Southeast Asia, Europe, Mexico ...	 <b>Hospitality Venues</b> Southeast Asia, Middle East ...	 <b>Detailed cases</b> contact us or visit our website



Feel free to **contact us** for business cooperation

# Contact Us



## Contact Us

<b>WhatsApp&amp;Phone</b>	<b>Email</b>	<b>Address</b>	<b>Website</b>
+86 180 6199 0305	Leown77@servlifts.com	See map above	www.ServLifts.com

## Quick Contact via QR Code

<b>WhatsApp</b>	<b>Mali to</b>	<b>Website</b>	<b>Call Me Now</b>

